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PSC ADOPTS NEW SERVICE STANDARDS FOR ENERGY UTILITIES

The state Public Service Commission yesterday voted to adopt new service standards for regulated energy utilities. The PSC proposed the rules in July and held a hearing on them in September. The new rules include requirements for customer notification when utility service outages occur and require electric utilities to submit annual reliability reports to the PSC.

According to PSC Chairman Bob Rowe, “These rules set out clear, up-to-date standards for Montana’s regulated electric utilities concerning outages, reliability, record-keeping and reporting. This will help ensure that even though ‘there’s lots of distance between light bulbs,’ and some very tough terrain to cover, Montanans will continue to receive highly reliable electric service.”

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